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SERVICE BULLETIN

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EXTENDED STORAGE SWITCH AND BCM TRANSIT MODE

This bulletin has been amended. Changes have been made on all pages. Please discard previous version of this bulletin.

APPLIED VEHICLES: 2011 and newer Infiniti

SERVICE INFORMATION

To help prevent the 12 volt service battery from becoming discharged during dealership storage, Infiniti vehicles (starting with October 2010 production) have been equipped with the following:

• Extended Storage Switch (ESS):

The ESS is located in the fuse panel. The ESS is a removable fuse that when pulled out disables several electrical functions. See page 2 for more detail.

BCM Transit Mode:

The BCM Transit Mode is a Body Control Module setting that also disables several electrical functions. See page 3 for more detail.

Vehicles are delivered to the dealer with the above features enabled. With these features enabled the vehicle may have the following conditions (systems <u>not</u> working):

- Hazard lights stay on for 1 minute (both turn indicators stay lit on meter)
- Homelink inoperative (garage door opener located in rearview mirror can not be programmed)
- Keyfob inoperative (keyless remotes do not lock or unlock doors/trunk)
- Heater/air conditioning blower stuck on high (default position when vehicle is started)
- Heater/air conditioning unable to retain temperature setting memory
- Clock inoperative
- Interior lights inoperative
- Fog lamp inoperative
- Panic alarm inoperative

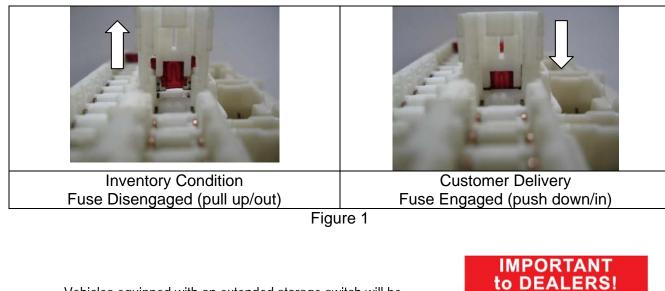
This is a list of the most commonly noticed items. Other systems may also be affected.

Please make sure that both of the above battery saving features are <u>disabled</u> before delivering vehicles to customers.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.

EXTENDED STORAGE SWITCH (ESS)

- Vehicles will be delivered to the dealer with the ESS set to "Inventory Condition" (fuse disengaged) as shown in Figure 1.
- The ESS should be set to the "Inventory Condition" while the vehicle is being stored at the dealer.
- The photos in Figure 1 show an example of an actual ESS in the fuse panel.



- Vehicles equipped with an extended storage switch will be shipped with a 'hang-tag" on the rear view mirror.
- The Extended Storage Switch MUST be set to the "Customer Delivery" position BEFORE the vehicle is delivered to the customer.



Operating the Extended Storage Switch (ESS)

CAUTION: Make sure the ignition is OFF before changing the switch position.

| Condition | Switch Position | Note |
|---|---------------------|--|
| Vehicle is delivered to the dealer | Inventory Condition | |
| Technician performs PDI | Customer Delivery | Pull switch back to Inventory Condition after PDI. |
| Customer test drives the vehicle | Customer Delivery | Pull switch back to Inventory Condition after the test drive. |
| Vehicle is being stored at the dealer | Inventory Condition | |
| Vehicle is sold and delivered to the customer | Customer Delivery | |

NOTE: The ESS is only an aid to improve battery life during vehicle storage at the dealer. If the ESS fuse ever needs service <u>after vehicle delivery</u>, discard the ESS and install the correct fuse in its place.

BCM TRANSIT MODE

- Vehicles will be delivered to the dealer with the BCM in "Transit Mode".
- The BCM should remain in "Transit Mode" until the vehicle is sold and delivered to the customer.
- With BCM in Transit Mode and the ignition ON, <u>ALL functions work</u>.
- With BCM in Transit Mode and the ignition OFF, some functions may not work such as:
 - > Door Lock/Unlock by remote
 - > Trunk Open by remote
 - > Panic Alarm
 - Anti-theft Alarm

Determining Transit Mode Status

- Transit Mode When the ignition is turned from OFF to ON the turn signal indicators will illuminate (light up) for 1 minute.
- Normal Mode (not in Transit Mode) When the ignition is turned from OFF to ON the turn signal indicators stay OFF (do not illuminate).

Canceling Transit Mode

To cancel Transit Mode:

- 1. Turn the ignition OFF.
- 2. Do the following at the same time for 2 seconds:
 - Move wiper switch to the High position (all the way down), and
 - Move turn signal switch to the Left position (all the way down).



- a. Move the turn signal switch to the center (neutral) position.
- b. Turn the ignition ON the turn signal indicators should stay OFF (do not illuminate).

NOTE:

- Transit Mode can only be canceled.
- You cannot switch back to Transit Mode once it has been canceled.
- Transit Mode should not be canceled until just prior to customer delivery.

