

Classification:
 BT10-036

Reference:
 ITB10-071

Date:
 November 12, 2010

2009-2010 G37 CONVERTIBLE; RATTLE NOISE FROM REAR ROOF AREA

APPLIED VEHICLE: 2009 – 2010 G37 Convertible (HV36)

APPLIED VIN and DATE: Vehicles built before JN1CV6FE(*)AM 353848 and June 22, 2010

IF YOU CONFIRM:

There is a rattle or "buzz" noise coming from the rear headlining area (see Figure 1) while driving.

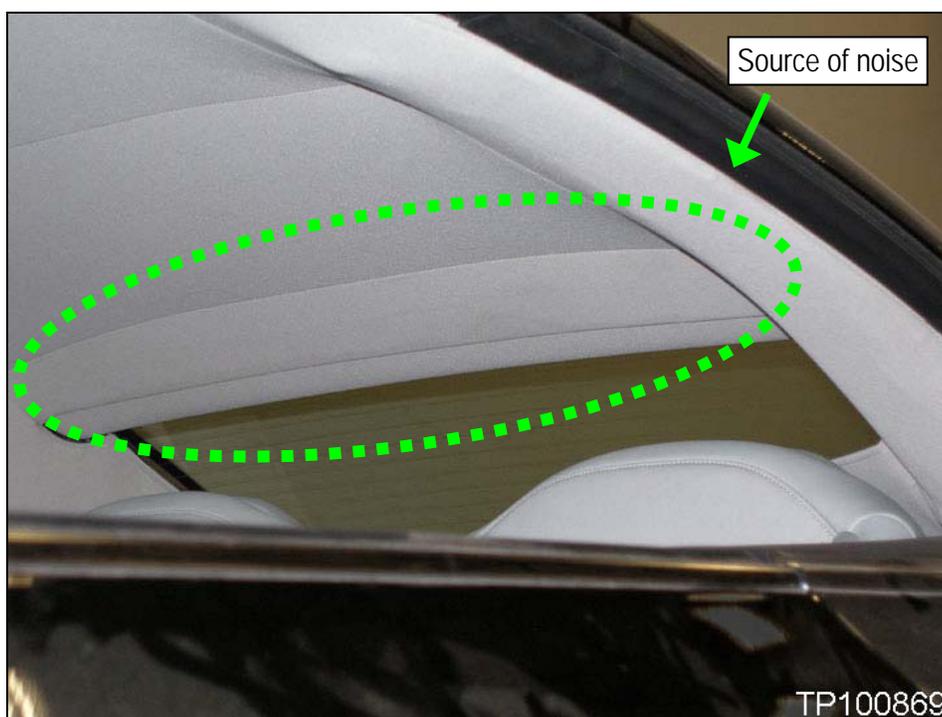


Figure 1

ACTION:

 Apply felt tape to the headlining where shown in **SERVICE PROCEDURE**.

IMPORTANT: The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire Service Procedure (starting on Page 3) as it contains information that is essential to successfully completing this repair.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.

PARTS INFORMATION

DESCRIPTION	PART #	QUANTITY
Felt Cloth Tape (1)	68370-4B000	28 (2)
Urethane Pad (1)	76268-9E005	1 (2)

- (1) These parts are available in the Squeak and Rattle Kit. The Squeak and Rattle Kit (J-43980) is an Essential Tool. It can be ordered from TECH-MATE at 1-800-662-2001. Refill items for the kit can be ordered from your PDC.
- (2) Cut to size.

CLAIMS INFORMATION

Submit a Primary Failed Part (PP) line claim using the following claims coding:

DESCRIPTION	PFP	OP-CODE	SYM	DIAG	FRT
Apply Tape and Pad	97160-JJ50A	SX01AA	ZL	46	0.7

SERVICE PROCEDURE

NOTES:

Perform repairs in a clean work environment. Make sure your hands/gloves are clean.

Use fender covers when leaning over the sides of the vehicle.

Use protective covering as needed if planning to be positioned inside the vehicle.

1. Drop down the headlining and lay out on the rear back seat to access the rear cross bow (see Figure 2).
 - Refer to the Electronic Service Manual (ESM) as needed.



Figure 2

2. Cut to width, and then apply five (5) pieces of felt cloth tape to each area on the rear rib as shown in Figure 3.
 - Total felt cloth tape size, each area: 20 mm wide, 150 mm long

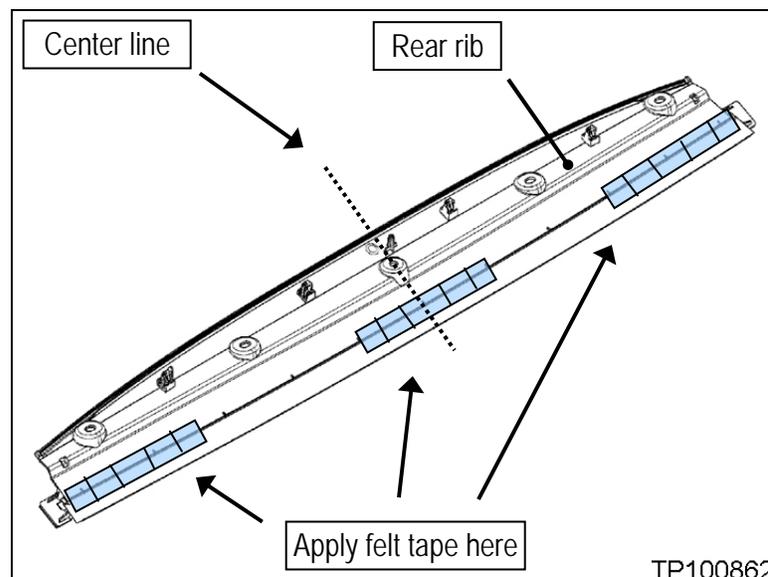


Figure 3

3. Cut to size, and then apply two (2) pieces of felt cloth tape, one on each side tab (see Figure 4).
- Felt cloth tape size: 15 mm wide, 25 mm long

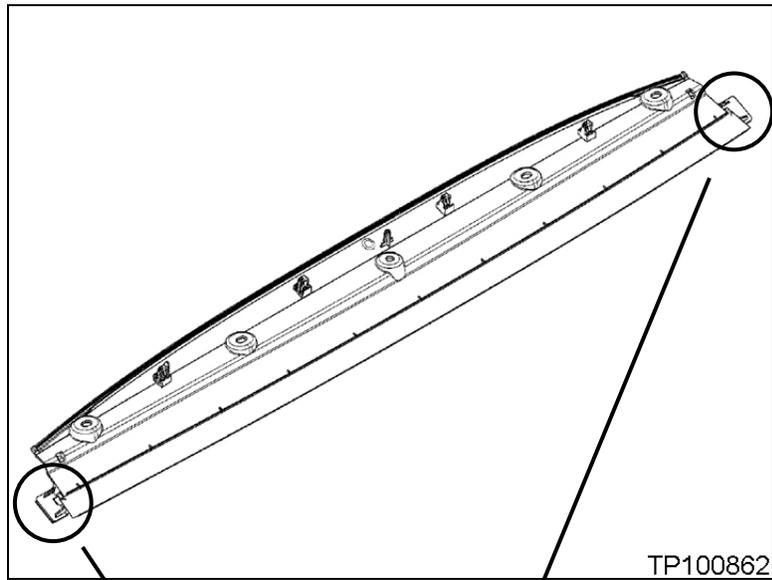


Figure 4

- Wrap the felt cloth tape even length around the ends of the side tabs (see Figure 5).

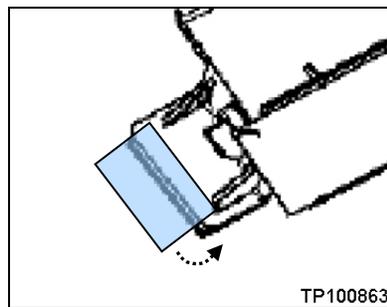


Figure 5

4. Cut to size, and then apply eight (8) pieces of felt cloth tape next to the clips where shown in Figure 6.
- Felt cloth tape size: 5 mm wide, 15 mm long

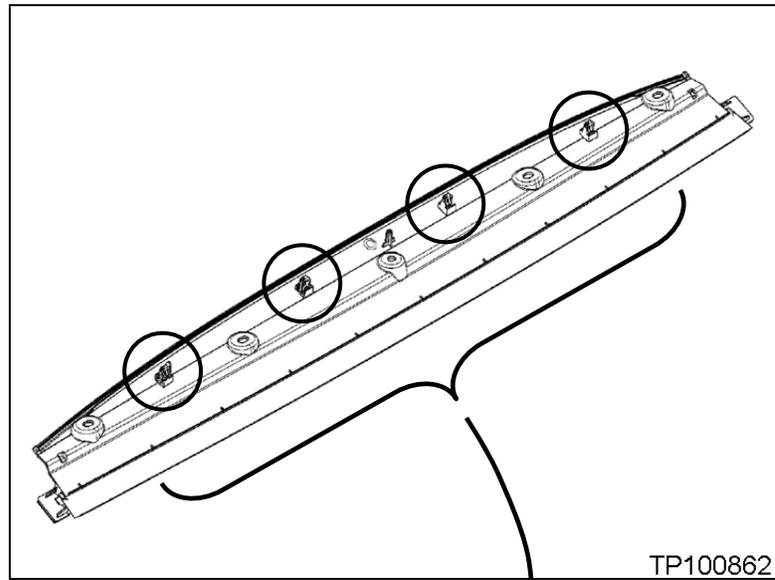


Figure 6

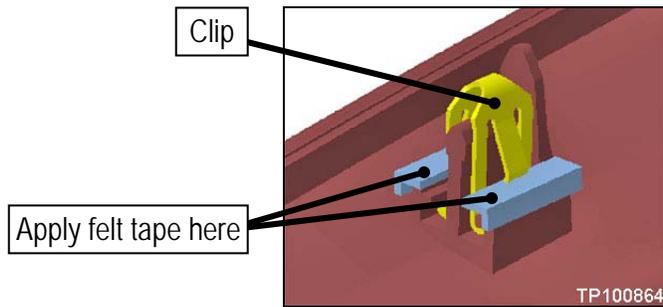


Figure 7

5. Cut to width, and then apply four (4) pieces of felt cloth tape to each area where shown in Figure 8.

- Felt cloth tape size: 15 mm wide, 100 mm long

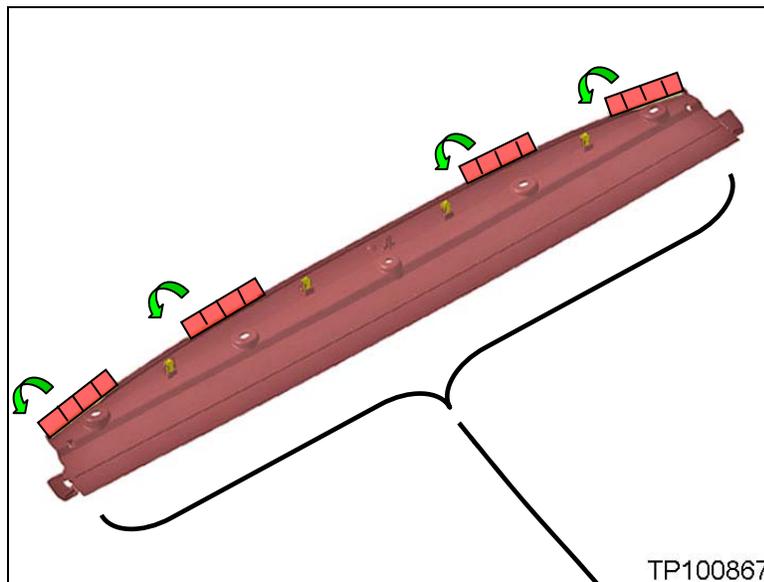


Figure 8

- Wrap the felt cloth tape around the edge of the rear rib (see Figure 9).

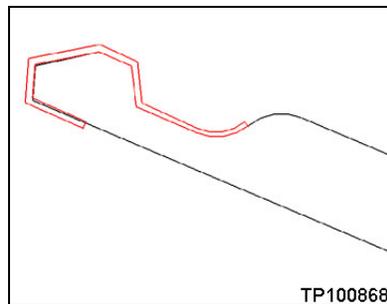


Figure 9

6. Cut to size, and then apply two (2) pieces of urethane pad, one at each end of the tongue (see Figure 10).
 - Urethane pad size: 20 mm wide, 150 mm long



Figure 10

- Wrap the urethane pad around the edge of the tongue (see Figure 11).



Figure 11

7. Install the headlining.
 - For headlining installation, refer to the ESM as needed.
8. Test drive the vehicle to make sure the noise is gone.