

Classification:

EL11-021

Reference:

ITB11-042

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Date:

July 14, 2011

HOMELINK® IMPROPER OPERATION OR NO OPERATION

APPLIED VEHICLE: 2011 and 2012 Infiniti equipped with HomeLink®

IF YOU CONFIRM

HomeLink® will not operate, or has improper operation.

ACTIONS

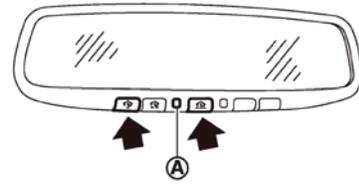
1. Before performing any repairs, make sure:
 - a. Vehicle is not in "Transit Mode" (if equipped).
 - Refer to ITB10-063 for "Transit Mode" details.
 - b. The "Extended Storage Switch" is in the "Customer Delivery" position (if equipped).
 - Refer to ITB10-063 for "Extended Storage Switch" details.
 - c. HomeLink® has been programmed correctly (see HomeLink® Programming on the next page).

2. If the above items check OK, perform repairs per the Service Manual.

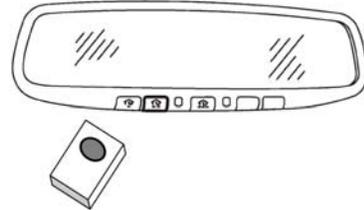
Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.

HOMELINK® PROGRAMMING

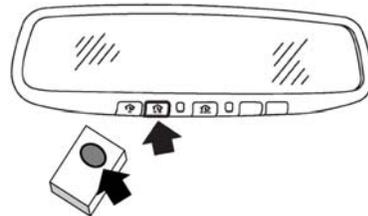
1. To begin, push and hold the 2 outer HomeLink® buttons (to clear the memory) until the indicator light (A) blinks (after about 20 seconds, for M37/56 = 10 seconds). Release both buttons after blinking starts (do not hold buttons for more than 30 seconds, for M37/56 = 20 seconds).



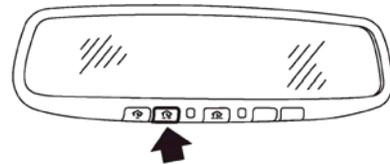
2. Position the end of the hand-held transmitter 1-3 inches away from the HomeLink® button you are programming.



3. Push and hold both the HomeLink® button you want to program and the hand-held transmitter button. Hold these buttons down simultaneously until the indicator light (A) on HomeLink® changes to a rapidly blinking signal. This could take up to 90 seconds.



4. To confirm successful programming, push and hold the programmed button until the device activates. If this does not occur after 5 seconds, release and try again. If the device does not activate, but the indicator light (A) blinks rapidly for 2 seconds and then changes to solid, additional programming steps 5 and 6 must be followed.



NOTE: This indicates the device being programmed has a “rolling code”. Completing the programming may require a ladder and/or another person for convenience.

5. A “rolling code” type garage door opener will have a training button on its motor. Access the motor, and then push and release the “program” button. This button is also sometimes labeled “learn” or “smart”, and is usually located near the antenna wire that hangs down from the motor. If the wire originates from under a light lens, you will need to remove the lens to access the training button.

NOTE: Once you have pushed and released the training button on the garage door opener’s motor and the “training light” is lit, you have 30 seconds in which to perform step 6. For convenience, use the help of a second person to assist when performing this step.

6. Within 30 seconds of step 5, push and release the HomeLink® button you just programmed three times. This will complete the programming and should allow your device to function with the HomeLink® system.

NOTE: If you have any questions or are having difficulty programming your HomeLink® buttons, please refer to the HomeLink® web site at: www.homelink.com or call 1-800-355-3515.

