

Classification:

ST12-003

Reference:

ITB12-035

Date:

June 22, 2012

STEERING NOISE WHEN TURNING LEFT

APPLIED VEHICLES: 2012 EX35 (J50)
 2012 FX35/FX50 (S51)
 2012 G37 Coupe, Convertible, and Sedan (C/H/V36)
 2012 M37/M56 (Y51)

APPLIED DATES: Vehicles built between October 6, 2011 – December 12, 2011

IF YOU CONFIRM

A steering noise can be heard in an Applied Vehicle when turning the steering wheel to the left while traveling 15-25 MPH.

NOTE: The noise is similar to the sound made when:

- the power steering fluid level is low or fluid has trapped air.
- the steering is held to full lock with the engine running.

ACTION

1. Check the power steering fluid level and adjust as necessary.
2. If the noise is still heard, replace the power steering reservoir tank with either of the new reservoir tanks* listed in the Parts Information section.
 - Refer to the **ST** section in the Electronic Service Manual for removal and installation information.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Tank Assy - Reservoir	49180-4M403* OR 49180-JK02A*	1

*Either tank can be used.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
RPL PUMP RESERVOIR TANK	49180-JK00A	QE20AA	ZL	32	(1)

(1) Reference the current Infiniti Warranty Flat Rate Manual and use the indicated flat rate time.

